



Newsletter

DECEMBER 2010

CONTACT US AT:

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“Where Success is
an Industry”

MISSION STATEMENT

To assist individuals with disabilities achieve a more independent and productive life.

PSW is a private, not-for-profit corporation accredited by the Commission on Accreditation of Rehabilitation Facilities and licensed by the California Department of Social Services.

VISIT US ON THE WEB:

www.pswrehab.com

Program Services Outcomes Report July 2009—June 2010

Total Clients Served

Adult Services Center	155
Day Training Activity Center	23
Lindsay Adult Development Program	25
Lindsay Behavior Management	8
Behavior Modification Program	22
Behavior Management Program	49
Work Activity Program	121
Supported Employment Individual Placement	9
Supported Employment Groups	102
Employment Development Individual Placement	68
Independent Living Program	255
Total	837

Satisfaction With Client Services Survey Results

Survey questionnaires were mailed to all clients living independently, parents, residential service providers and referral agents.

Very Satisfied	56%
Satisfied	32%
Somewhat Satisfied	11%
Not Satisfied	1%

Effectiveness of Services

Each Porterville Sheltered Workshop program works with clients and other stakeholders in establishing service goals based upon individual client objectives. Clients are assisted in developing to their maximum capabilities in self care, basic education, employment, independent living and other areas of personal choice. Through much client and staff effort, we have met or exceeded all overall program goals, with the exception of our supported employment individual job placement program due to the local economy. Twelve individuals were placed outside of PSW in competitive jobs within our community, with the goal being twenty. Overall, we have experienced another successful year of service!

Review of Caseload by Primary Disabilities Served

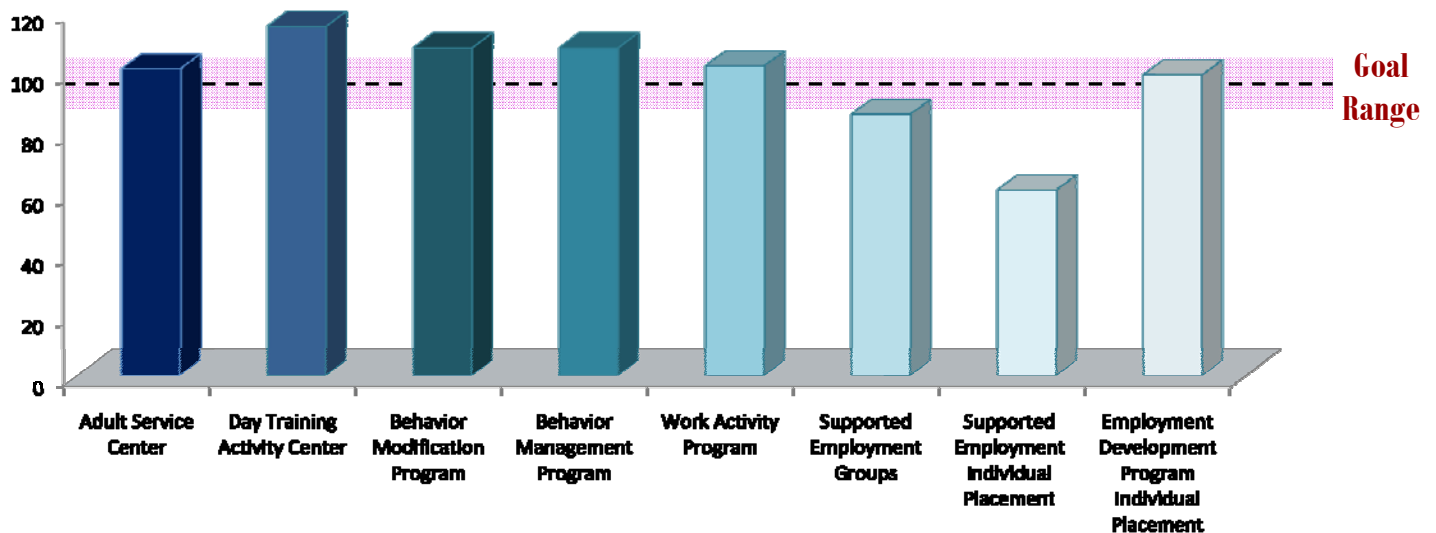
Mild MR	37%
Moderate MR	14%
Physically Disabled	13%
Severe MR	11%
Mentally Ill	10%
Profound MR	8%
Borderline MR	3%
Learning Disabled	3%
Autism Spectrum Disorders	1%

Client Satisfaction Survey Results

Each client was asked to respond to a detailed satisfaction questionnaire during the year. The following levels of satisfaction with services provided were reported:

- Work Activity Program 96%
- Supported Employment Program (Group) 97%
- Supported Employment Program (Individual) 98%
- Employment Development Program (Individual) 98%

Overall Program Performance



Clients Served

Many hard working staff served 837 people in the 11 primary programs of Porterville Sheltered Workshop. A wide range of challenges was represented in the population we served including developmental disabilities, learning disabilities, mental illness, and physical disabilities. 58% were Male and 42% Female. Senior citizen status (55 and older) has been achieved by 24% of our clients.